# **Frequently Asked Questions about Monthly Giving**

## What is the Brighter Side Society?

The Brighter Side Society is comprised of donors who make gifts on a monthly basis. These donations provide a consistent revenue stream which allows the Grand Forks Senior Center to better serve older adults with services and programming to improve their quality of life. As a member of this Society, you ensure that when seniors need help, the Senior Center will be here for them.

# Where do the funds go?

Funds donated through the Brighter Side Society will support the area of greatest need among the programs and services at the Grand Forks Senior Center. If you would like to support a specific program or make your donation in honor of/in memory of a loved one, simply indicate that when making your gift.

### What are my options for donating?

ACH Transfer: You can choose to have your monthly donation automatically deducted from your bank account through an ACH transfer. The amount will be deducted from your account on the 15th of each month.

**Credit Card**: You can choose to make your monthly donation by credit card online by clicking on the 'Donate' button on our website, <u>www.gfseniorcenter.org/donate</u>. This will take you to the givingheartsday.org website, a secure site where your donation will be processed.

### Online credit card donation through GivingHeartsDay.org

#### GRAND FORKS SENIOR CENTER

\$25.00

Yes, I would like to increase my donation by 2.9% + \$0.30 in order to offset credit card processing fees.

Make this a monthly recurring donation.

Recurring donations are a recurring monthly gift to the charity of your choice. The donation is charged to your card on file once a month for 12 months and then expires. The donation will occur on the same date of the month as the initial donation. You can log into your donor account at any time and cancel a recurring donation. You must create an account to set up recurring giving. You will be prompted to create one, or login if you already have one.

When making an online donation, check this box to make it a monthly donation.

**Check**: You can mail in a check each month. A reminder will be sent.

## Is it safe to share my information?

Yes. Regardless of which payment method you select, your personal information will be secure.

# How do I join the Brighter Side Society?

Complete the Brighter Side Society form, which allows you to select the monthly amount and preferred method of payment. The form can be found on our website at <a href="http://www.gfseniorcenter.org/brightersidesociety">www.gfseniorcenter.org/brightersidesociety</a> or you can contact Becky Broadwell <a href="http://beckyb@gfseniorcenter.org">beckyb@gfseniorcenter.org</a>, 701-757-4864 for a copy.

# What if I need to change my monthly donation?

You can increase, decrease, pause, or cancel your donation at any time. Simply contact Becky at the Grand Forks Senior Center, 701-757-4864 or <u>beckyb@gfseniorcenter.org</u>

# How will I keep records of my monthly gifts?

Your monthly credit card or bank statement will show the amount and date of your gift made to the Grand Forks Senior Center. In addition, each January you will receive a letter detailing the dates and amounts of all your contributions throughout the preceding year.